

Refund Period

1.1 For refunds that do not require the return any product(s), please refer to the table below to see how long it will take to process following receiving your refund notification email.

1.2 For refunds that require product(s) to be returned, we will process the refund within 5 working days after the returned product(s) is received. Please refer to the table below to see the approximate time it will take to process your refund following receiving our refund notification email.

Payment Method	Refund Method	Refund Time (Once refund email is received)		
Credit Card	Credit Card	3-5 business days		
Checking Account	Checking Account	Up to 10 business days		
Amazon.com Gift Card	Gift Card Balance	3-5 business days		
Promotional Certificate	No Refund Issued	N/A		
Credit Card & Amazon.com Gift Card	Credit Card, Gift Card Balance, or both	3-5 business days		

Source of above table: [//www.amazon.com/gp/help/customer/display.html?nodeId=201819300](http://www.amazon.com/gp/help/customer/display.html?nodeId=201819300)

2. Replacement Time (Note: Since the actual delivery time can be manipulated by many uncontrollable factors, if you have not received the replacement(s) by the appropriate time offered as listed in the given chart, please contact us promptly so we may offer a solution.)

2.1 For orders involving direct replacement(s) that do not require products to be returned, we will process the shipment within 3 working days after you have received confirmation email of the replacement(s). Normal transportation time will be 3-5 working days from replacement(s) is shipped to be delivered.

2.2 For orders involving replacement(s) that require product(s) to be returned, we will process the shipment within 5 working days after we receive the returned product(s). Normal transportation time for delivery will be 3-5 working days from the time the replacement(s) is shipped.

For more information see [Amazon.com's Privacy Policy](#).